MAYDE CREEK MUNICIPAL UTILITY DISTRICT

17495 Village Green Dr.
Houston, Texas 77269-0928
832-467-1599 office
WWW.EDPWATER.COM

Dear New Customer:

Welcome to the Mayde Creek Municipal Utility District. The following information is being provided to help you become familiar with the policies and procedures relating to your water and sewer service.

To establish service with the District a refundable security deposit of $100.00 for an owner who lives at the residence or $200.00 for tenants or owners that do not live at the residence must be paid. In addition a non-refundable $40.00 application fee and $10.00 customer service agreement administrative fee must be paid. The deposit will be refunded upon payment of the final bill. Proof of ownership is required for owners to establish service and notarized document of owner responsibility for authorized tenant to set up will be required.

Water Service is provided at the following rates*, subject to change.

0 – 5,000 gallons	$20.00
5,001 – 10,000 gallons	$1.50 per thousand gallons
10,001 – 15,000 gallons	$2.00 per thousand gallons
15,001 – 20,000 gallons	$2.50per thousand gallons
Over 20,000 gallons	$3.00 per thousand gallons

Sewer service is additional and billed at a flat rate of $27.94 per month*, subject to change.
West Harris County Regional Water Authority $3.14 per thousand gallons*, subject to change.
*Plus regulatory assessment fee of ½ of 1%

Your due date is the 22th of each month. A 10% penalty will be assessed if payment is received after the due date. This amount is shown in the "After Due Date" block on your bill.

If your account is 30 days past due at the time current bills are generated, a Delinquent notice will be sent to your address. There is a $10.00 fee for sending this letter and a $10.00 fee for tagging the door. At this point all charges (including current charges) are due to avoid disconnection of your service. Should full payment not be received as directed on the letter, your service will be disconnected. Should service be disconnected, a $50.00 fee will be added to your account. In order to reestablish service an additional deposit of $75.00 is required. Full payment will be required to restore service, payable by money order or cashier's check only. A $30.00 charge will be assessed on all checks returned by the bank.

If water service is terminated to a single-family residence due to a tenant's failure to timely pay water and sewer charges, such service will not be restored, nor will new service be established, until the tenant or owner of such single-family residence pays all such unpaid water and sewer charges, including any delinquencies, penalties,
reconnection fees, and deposits, or until such single-family residence is sold to a new owner who makes application for new service.

Your District supports the fire department in your area. A $3.00 voluntary donation appears on your bill. Your support is appreciated, however if you do not wish to pay, please deduct this amount from the "Total Amount Due" shown on your bill.

Garbage service is provided by your water district. Trash hauling services are provided by W.C.A. customer service line: 281-368-8397. **Trash Collection Schedule**

Your collection days differ based on what subdivision you live in. Please have trash out at the curb by 7:00 a.m. on your applicable collection days, as stated below:

Subdivision	**Collection Days**	**Recycle Days**
Silvermill	Tuesday & Friday	Tuesday
Westfield	Monday & Thursday	Thursday

The District's operator is EDP (Environmental Development Partners). You can contact them at **832-467-1599**. Emergencies are responded to 24 hours a day. Billing questions and non-emergency calls are taken Monday through Friday 8AM to 5PM. Please do not hesitate to call with any questions, concerns, or service problems. We are here to help.

Payments may be dropped off at: 17495 Village Green Drive, located near Jones Rd. and HWY 290.

Environmental Development Partners
WATER UTILITY SERVICES
832-467-1599
FAX: 832-467-1610

APPLICATION FOR RESIDENTIAL UTILITY SERVICE

NAME OF DISTRICT: **Mayde Creek M.U.D.** DATE: _____

ADDRESS FOR SERVICE REQUEST	STREET ADDRESS			CITY ZIP	
NAME OF RESIDENT		TELEPHONE			
Date To Begin Water Service					
BILLING ADDRESS	INDICATE IF SAME AS ABOVE				
RENT OR OWN HOME? (CIRCLE ANSWER)	RENT (Please provide valid Lease Agreement)	OWN (MUST PROVIDE PROOF OF OWNERSIP) **EXAMPLE:SETTLEMENT STATEMENT** **MUST HAVE NAME & ADDRESS**			
EMPLOYMENT	COMPANY TELEPHONE	ADDRESS			
PREVIOUS ADDRESS					
DRIVERS LICENSE	ST	NUMBER		Must provide copy photo ID/License	
FEES (FOR DISTRICT USE ONLY)	CSA $10.00	DEPOSIT $100.00 - Owner $200.00 - Renter	APPLICATION FEE $40.00	FEES PAID $	DATE

IS IRRIGATION SYSTEM INSTALLED? _____POOL / SPA?_____

- APPLICANT IS REQUIRED TO SIGN A CUSTOMER SERVICE AGREEMENT TO RECEIVE SERVICE.
- APPLICANT MUST SUBMIT FULL PAYMENT FOR ALL FEES AND DEPOSIT WITH APPLICATION.

APPLICANT'S FAILURE TO ADHERE TO ALL REQUIREMENTS CONTAINED IN THE DISTRICT'S RATE ORDER MAY RESULT IN FINES, PENALTIES AND A DELAY OR DENIAL OF SERVICE ESTABLISHMENT. A COPY OF THE DISTRICTS RATE ORDER IS AVAILABLE UPON REQUEST.

DATE: _____ SIGNATURE: _____

PRINTED NAME: _____.

Mayde Creek Municipal Utility District

SERVICE AGREEMENT

I. PURPOSE. Mayde Creek MUD is responsible for protecting the drinking water supply from contamination or pollution which could result from improper private water distribution system construction or configuration. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the Mayde Creek MUD will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

II. RESTRICTIONS. The following unacceptable practices are prohibited by State regulations.

A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.

B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.

C. No connection which allows water to be returned to the public drinking water supply is permitted.

D. No pipe or pipe fitting which contains more than .25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.

E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

III. SERVICE AGREEMENT. The following are the terms of the service agreement between the Mayde Creek MUD; and _____.(the customer)

A. The Water System will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.

B. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the Water System's normal business hours.

C. The Water System shall notify the Customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic re-inspection.

D. The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.

E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.

IV. ENFORCEMENT. If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

CUSTOMER'S SIGNATURE:_____

DATE:_____

SERVICE ADDRESS:_____