HARRIS COUNTY W.C. & I.D. NO. 110

17495 Village Green Dr.
Houston, Texas 77040
www.hcwcid110.com
832-467-1599
832-467-1610 fax

Dear New Customer:

Welcome to the Harris County WCID NO 110 Water District. The following information is being provided to help you become familiar with the policies and procedures related to your water and sewer service.

The District requires a security deposit of $150.00 for owner and $300.00 for tenant if you are making application. In addition to the security deposit, the District requires a non-refundable $25.00 application fee be paid at the time of application for service. The deposit will be refunded when your account is closed and paid in full.

Please return the deposit and application fee along with the completed Application for Service. We will not be able to establish service in your name until all of these items are received at our office. Please call the office for your payment options.

Rate for Water Service	Rates for Sewer Service
0 – 8,000 gallons $11.00	25.00 Flat Rate
8,001 – 20,000 gallons $0.50 per thousand gallons	
20,001– 30,000 gallons $1.50 per thousand gallons	
30,001-40,000 gallons $2.50 per thousand gallons	
over 40,001 gallons $3.50 per thousand gallons	

North Harris County Regional Water Authority rate $3.38 per thousand gallons.

The rates listed above are applicable at the time this letter is presented but are subject to change at any time.

Your due date is the 14TH of each month. A 10% penalty will be assessed if payment is received after the due date. This amount is shown in the "After Due Date" block on your bill.

If your account is 60 days past due at the time current bills are generated, a termination notice will be sent to your address. At this point $5.00 will be charged to your account and all charges (including current charges) are due to avoid termination of your service. Should full payment not be received as directed on the letter, your service will be disconnected. Should service be disconnected, an $80.00 fee will be added to your account, along with an additional $150.00 deposit. Full payment will be required to restore service, payable by money order or cashiers check only. A $25.00 charge will be assessed on all checks returned by the bank.

WCID NO 110 has contracted Best Trash to provide trash collection services. If you any questions about trash services please call Best Trash customer service line 281-313-2378.

The District's operator is EDP (Environmental Development Partners). You can contact them at **832-467-1599**. Emergencies are responded to 24 hours a day. Billing questions and non-emergency calls are taken Monday through Friday 8AM to 5PM. Please do not hesitate to call with any questions, concerns, or service problems. We are here to help.

Environmental Development Partners
WATER UTILITY SERVICES
WWW.HCWCID110.COM
832-467-1599
FAX: 832-467-1610

RESIDENTIAL
APPLICATION FOR UTILITY SERVICE

NAME OF DISTRICT: **Harris County WCID #110** DATE: _____

ADDRESS FOR SERVICE REQUEST	STREET ADDRESS			CITY ZIP	
NAME OF RESIDENT		TELEPHONE			
MOVE IN DATE					
BILLING ADDRESS	INDICATE IF SAME AS ABOVE				
RENT OR OWN HOME? (CIRCLE ANSWER) Previous customer residing at service address Circle: Yes or No	RENT/OWN (Please provide valid lease agreement/ settlement statement) If previous customer is currently residing at service address and there is an outstanding balance on the service address, service will not be initiated until the unpaid balance is paid in full	EMAIL ADDRESS			
EMPLOYMENT	COMPANY TELEPHONE	ADDRESS			
PREVIOUS ADDRESS					
DRIVERS LICENSE	ST	NUMBER/		Must provide copy photo ID/License	
FEES (FOR DISTRICT USE ONLY)		DEPOSIT $150.00 - Owner $300.00- Renter	APPLICATION FEE $25.00	FEES PAID $	DATE

IS IRRIGATION SYSTEM INSTALLED? _____POOL / SPA?_____

- APPLICANT MUST SUBMIT FULL PAYMENT FOR ALL FEES AND DEPOSIT WITH APPLICATION.
- PLEASE CALL THE OFFICE FOR PAYMENT OPTIONS.

THE INFORMATION PROVIDED IN THIS APPLICATION IS SUBJECT TO VERTIFICATION. FALSIFICATIONS OR MISREPRESENTATIONS MAY RESULT IN TERMINATION OF SERVICE.

APPLICANT'S FAILURE TO ADHERE TO ALL REQUIREMENTS CONTAINED IN THE DISTRICT'S RATE ORDER MAY RESULT IN FINES, PENALTIES AND A DELAY OR DENIAL OF SERVICE ESTABLISHMENT. A COPY OF THE DISTRICTS RATE ORDER IS AVAILABLE UPON REQUEST.

With my signature I certify that the information in this Application is true and correct.

DATE: _____ **SIGNATURE:** _____
PRINTED NAME: _____

PLEASE MAKE CHECK OR MONEY ORDER PAYABLE TO: Harris Co. WCID #110

17495 Village Green Dr., Houston, Texas 77040 832-467-1599
www.edpwater.com

HARRIS COUNTY W.C. & I.D. NO.110

SERVICE AGREEMENT

I. PURPOSE. Harris County W.C. & I.D. No. 110 is responsible for protecting the drinking water supply from contamination or pollution which could result from improper private water distribution system construction or configuration. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the Harris County WCID No. 110 will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

II. RESTRICTIONS. The following unacceptable practices are prohibited by State regulations.

A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.

B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.

C. No connection which allows water to be returned to the public drinking water supply is permitted.

D. No pipe or pipe fitting which contains more than .25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.

E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

III. SERVICE AGREEMENT. The following are the terms of the service agreement between the Harris County WCID No. 110 (the Water System) and _____ (the Customer).

A. The Water System will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.

B. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the Water System's normal business hours.

C. The Water System shall notify the Customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic re-inspection.

D. The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.

E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.

IV. ENFORCEMENT. If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

CUSTOMER'S SIGNATURE:_____

SERVICE ADDRESS:_____

DATE:_____