HARRIS COUNTY W.C. & I.D. NO. 132

17495 Village Green Dr.
Houston, Texas 77269-0928
832-467-1599
832-467-1610 fax

Dear New Customer:

Welcome to the Harris County W.C. & I.D. NO. 132 water district. The following information is being provided to help you become familiar with the policies and procedures related to your water and sewer service.

The District requires a $75.00 security deposit if you are making application in the name of the owner and you are living at the home. A $125.00 security deposit is required for persons other than owner-occupant. In addition to the security deposit there, the District requires a non-refundable $25.00 application fee be paid at the time of application for service. The deposit will be refunded following the due date of your final bill.

Following are some of the costs associated with services provided by Harris Co. W.C. & I.D. No. 132. Please return the deposit and application fee along with the completed Application for Service and signed Customer Service Agreement. We will not be able to establish service in your name until all of these items are received at our office. Proof of ownership is required for owners to establish service.

Rate for Water Service

0 – 5,000 gallons	$7.00
5,001 – 10,000 gallons	$1.00 per thousand gallons
10,001– 20,000 gallons	$1.50 per thousand gallons
20,001- 30,000 gallons	$2.00 per thousand gallons
30,001- 40,000 gallons	$2.50 per thousand gallons
40,001- 50,000 gallons	$3.00 per thousand gallons
over 50,001 gallons	$3.50 per thousand gallons

Rates for Sewer Service

0 – 5, 000 gallons	$10.00
5,001 gallons and up	$0.50 per thousand gallons

North Harris County Regional Water Authority rate $4.04 per thousand gallons.

The rates listed above are applicable at the time this letter is presented but are subject to change at any time.

Your due date is the last day of each month. A 10% penalty will be assessed if payment is received after the due date. This amount is shown in the "After Due Date" block on your bill.

If your account is 30 days past due at the time current bills are generated, a termination notice will be sent to your address and a $10.00 fee will be added to your account. At this point all charges (including current charges) are due to avoid termination of your service. Should full payment not be received as directed on the letter, your service will be disconnected. A $25.00 charge will be assessed on all checks returned by the bank. Should service be disconnected, a $25.00 fee will be added to your account and an additional $25.00 deposit may be required. Full payment will be required to restore service, payable by money order or cashiers check only.

Garbage service is not provided by the District. This is handled through your Home Owners Association.

The District's operator is EDP (Environmental Development Partners). You can contact them at **832-467-1599**. Emergencies are responded to 24 hours a day. Billing questions and non-emergency calls are taken Monday through Friday 8AM to 5PM. Please do not hesitate to call with any questions, concerns, or service problems. We are here to help.

Payments can also be dropped of at: 17495 Village Green Drive, located near Jones Rd. and HWY 290.

Environmental Development Partners
WATER UTILITY SERVICES
832-467-1599
FAX: 832-467-1610

APPLICATION FOR RESIDENTIAL UTILITY SERVICE

NAME OF DISTRICT: Harris Co. WC & ID #132 DATE: _____

ADDRESS FOR SERVICE REQUEST	STREET ADDRESS			CITY ZIP	
NAME OF RESIDENT		TELEPHONE			
MOVE IN DATE					
BILLING ADDRESS	INDICATE IF SAME AS ABOVE				
RENT OR OWN HOME? (CIRCLE ANSWER)	RENT/OWN (Provide Lease Agreement/ Settlement Statement)	EMAIL ADDRESS			
EMPLOYMENT	COMPANY TELEPHONE	ADDRESS			
PREVIOUS ADDRESS					
DRIVERS LICENSE	STATE	NUMBER/		Must provide copy photo ID/License	
FEES (FOR DISTRICT USE ONLY)		DEPOSIT $75.00 - Owner $125.00 - Renter	APPLICATION FEE $25.00	FEES PAID $	DATE

IS IRRIGATION SYSTEM INSTALLED? _____POOL / SPA?_____

- APPLICANT IS REQUIRED TO SIGN A CUSTOMER SERVICE AGREEMENT TO RECEIVE SERVICE.
- APPLICANT MUST SUBMIT FULL PAYMENT FOR ALL FEES AND DEPOSIT WITH APPLICATION.

APPLICANT'S FAILURE TO ADHERE TO ALL REQUIREMENTS CONTAINED IN THE DISTRICT'S RATE ORDER MAY RESULT IN FINES, PENALTIES AND A DELAY OR DENIAL OF SERVICE ESTABLISHMENT. A COPY OF THE DISTRICTS RATE ORDER IS AVAILABLE UPON REQUEST.

DATE: _____ SIGNATURE: _____

PRINTED NAME: _____.

Please Make Check Or Money Order Payable To Harris County W.C. I.D. #132.
NO CASH ACCEPTED

HARRIS COUNTY W. C. & I. D. #132

PLEASE RETURN

SERVICE AGREEMENT

I. PURPOSE. Harris County W. C. & I. D. #132 is responsible for protecting the drinking water supply from contamination or pollution which could result from improper private water distribution system construction or configuration. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the Harris County W. C. & I. D. #132 will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

II. RESTRICTIONS. The following unacceptable practices are prohibited by State regulations.

A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.

B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.

C. No connection which allows water to be returned to the public drinking water supply is permitted.

D. No pipe or pipe fitting which contains more than .25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.

E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

III. SERVICE AGREEMENT. The following are the terms of the service agreement between the Harris County W. C. & I. D. #132 (the Water System) and

_____ (the Customer).

A. The Water System will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.

B. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the Water System's normal business hours.

C. The Water System shall notify the Customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic re-inspection.

D. The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.

E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.

IV. ENFORCEMENT. If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

NOTE: THE PURPOSE OF THE CUSTOMER SERVICE AGREEMENT IS TO NOTIFY CUSTOMERS OF THE PLUMBING RESTRICTIONS OF THE DISTRICT ADOPTED TO PROTECT THE DISTRICT'S WATER SUPPLY SYSTEM. INSPECTIONS CONDUCTED BY THE DISTRICT'S OPERATOR IN ACCORDANCE WITH THIS SERVCIE AGREEMENT ARE FOR THE SOLE PURPOSE OF DISCOVERING AND ELIMINATING UNACCEPTABLE PLUMBING PRACTICES. THE DISTRICT OR THE DISTRICT'S OPERATOR MAKES NO REPRESENTATION AS TO THE ADEQUACY, QUALITY, OR FITNESS OF THE CUSTOMER'S PROVIATE PLUMBING FACILITIES.

CUSTOMER'S SIGNATURE:_____

DATE:_____