FORT BEND FRESH WATER SUPPLY DISTRICT NO. 1

WWW.EDPWATER.COM
2035 FM 359, Suite I
Richmond, Texas 77406
832-467-1599 office
832-467-1610 fax

Dear New Customer:

Welcome to the Fort Bend FWSD #1. The following information is being provided to help you become familiar with the policies and procedures relating to your water and sewer service.

The District requires a $100.00 tenant / $75.00 owner security deposit and a non-refundable $25.00 application fee. The deposit, application fees, a completed application and a signed Customer Service Agreement is required to set up service. The deposit will be refunded when your account is closed and paid in full.

Water Service is provided at the following rates*, subject to change.

0 – 3,000 gallons $21.00

3,001 – 5,000 gallons	$2.50 per thousand gallons
5,001 – 20,000 gallons	$4.50 per thousand gallons
20,001 – 35,000 gallons	$5.50 per thousand gallons
35,001 – 99,999 gallons	$6.50 per thousand gallons

Customer with FWSD#1 Sewer:
0 – 3,000 gallons $30.00
3,000 gallons – 99,999 gallons $1.75 per thousand gallons

Customer with City of Arcola Sewer
$54.00

NFBRWA is charged at $3.87 per thousand gallons* subject to change.

Your due date is the 13th of each month. A 10% penalty will be assessed if payment is received after the due date. This amount is shown in the "After Due Date" block on your bill.

If your account is 30 days past due at the time current bills are generated, a termination notice will be sent to your address. At this point all charges (including current charges) are due to avoid termination of your service. Should full payment not be received as directed on the letter, your service will be disconnected. Should service be disconnected, a $50.00 disconnect fee will be added to your account. Full payment will be required to restore service, payable by money order or cashier check only. A $30.00 charge will be assessed on all checks returned by the bank.

The District's operator is EDP (Environmental Development Partners). You can contact them at **832-467-1599**. Emergencies are responded to 24 hours a day. Billing questions and non-emergency calls are taken Monday through Friday 8am to 5pm. Please do not hesitate to call with any questions, concerns, or service problems. We are here to help.

Payments may be dropped off at: 2035 FM 359, Suite I
Richmond, TX 77406(behind the Prosperity Bank)

Environmental Development Partners
WATER UTILITY SERVICES
832-467-1599
FAX: 832-467-1610

APPLICATION FOR RESIDENTIAL UTILITY SERVICE

NAME OF DISTRICT: Fresh Water Supply District No. 1 DATE: _____

ADDRESS FOR SERVICE REQUEST	STREET ADDRESS			CITY ZIP	
NAME OF RESIDENT					
MOVE IN DATE			TELEPHONE		
MAILING ADDRESS	INDICATE IF SAME AS ABOVE				
RENT OR OWN HOME? (CIRCLE ANSWER)	RENT/ OWN (Provide lease agreement/ settlement statement)	EMAIL ADDRESS:			
EMPLOYMENT	COMPANY TELEPHONE		ADDRESS		
PREVIOUS ADDRESS	NUMBER	STREET		CITY/ST	
FEES(FOR DISTRICT USE ONLY)	DEPOSIT $75-OWNER $100-TENANT	DRIVER'S LICENSE # Must provide copy photo ID/License	Application Fee $25.00	FEES PAID $	DATE

IS IRRIGATION SYSTEM INSTALLED?: _____POOL/SPA?_____

- APPLICANT IS REQUIRED TO SIGN A CUSTOMER SERVICE AGREEMENT TO RECEIVE SERVICE.
- APPLICANT MUST SUBMIT FULL PAYMENT FOR ALL FEES AND DEPOSIT WITH APPLICATION.

APPLICANT'S FAILURE TO ADHERE TO ALL REQUIREMENTS CONTAINED IN THE DISTRICT'S RATE ORDER MAY RESULT IN FINES, PENALTIES AND A DELAY OR DENIAL OF SERVICE ESTABLISHMENT. A COPY OF THE DISTRICTS RATE ORDER IS AVAILABLE UPON REQUEST.

DATE: _____ SIGNATURE: _____

PRINTED NAME: _____

PLEASE MAKE CHECK OR MONEY ORDER PAYABLE TO: FWSD #1

FORT BEND FRESH WATER SUPPLY DISTRICT NO. 1

CUSTOMER SERVICE AGREEMENT

SECTION I. PURPOSE. Fort Bend County Fresh Water Supply District No. 1 (the "District") is responsible for protecting its Water Supply System from contamination or pollution which could result from unacceptable plumbing practices. The purpose of this Service Agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The District enforces these restrictions to ensure the public health and welfare. Each customer must sign this Customer Service Agreement before the District will begin service. In addition, when service to an existing connection has been suspended or terminated, the District will not re-establish service unless it has a signed copy of this Customer Service Agreement.

SECTION II. PLUMBING RESTRICTIONS. The following unacceptable plumbing practices are prohibited by State regulations:

A. No direct connection between the District's Water Supply System and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air gap or an appropriate backflow prevention device.

B. No cross-connection between the District's Water Supply System and a private water system is permitted. These potential threats to the District's Water Supply System shall be eliminated at the service connection by the installation of an air gap or a reduced pressure-zone backflow prevention device.

C. No connection which allows water to be returned to the District's Water Supply System is permitted.

D. No pipe or pipe fitting which contains more than .25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.

E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

SECTION III. SERVICE AGREEMENT. The following are the terms of this Customer Service Agreement between the District and _____ (the "Customer"):

A. The District will maintain a copy of this Customer Service Agreement as long as the Customer and/or the premises are connected to the District.

B. The Customer shall allow his/her property to be inspected for possible cross-connections and other unacceptable plumbing practices. These inspections shall be conducted by the District or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other unacceptable plumbing practices exist; or after any major changes to the private plumbing facilities. Inspections shall be conducted during the District's normal business hours.

C. The District shall notify the Customer in writing of any cross-connection or other unacceptable plumbing practices which have been identified during the initial inspection or the periodic reinspection.

D. The Customer shall immediately correct any unacceptable plumbing practice on his/her premises.

E. The Customer shall, at his/her expense, properly install, test and maintain any backflow prevention device required by the District. Copies of all testing and maintenance records shall be provided to the District.

SECTION IV. ENFORCEMENT. If the Customer fails to comply with the terms of this Service Agreement, the District shall, at its option, either terminate service or properly install, test and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this Service Agreement shall be billed to the Customer.

NOTE: THE PURPOSE OF THE CUSTOMER SERVICE AGREEMENT IS TO NOTIFY CUSTOMERS OF THE PLUMBING RESTRICTIONS OF THE DISTRICT ADOPTED TO PROTECT THE DISTRICT'S WATER SUPPLY SYSTEM. INSPECTIONS CONDUCTED BY THE DISTRICT'S OPERATOR IN ACCORDANCE WITH THIS SERVICE AGREEMENT ARE FOR THE SOLE PURPOSE OF DISCOVERING AND ELIMINATING UNACCEPTABLE PLUMBING PRACTICES. THE DISTRICT OR THE DISTRICT'S OPERATOR MAKES NO REPRESENTATION AS TO THE ADEQUACY, QUALITY, OR FITNESS OF THE CUSTOMER'S PRIVATE PLUMBING FACILITIES.

Customer's
Signature_____

Date: _____

Address: _____